

Clay Design's ½ Price Remake Guarantee

We offer an unprecedented lifetime guarantee that is unique in our industry. Our guarantee covers each and every piece that we produce. The long and short of it is this:

"No matter how an original piece of Clay Design stoneware or porcelain is broken or damaged, we will remake your exact item for 50% of the prevailing retail price plus the actual freight charges."

Our guarantee does not apply to promotional items, free merchandise, discontinued items or component parts such as ceramic lids, glass parts or wooden utensils.

Each Clay Design original is shipped with our Certificate of Authenticity that clearly documents our exclusive warranty. Keep this special document in a safe place. We require the original Certificate of Authenticity in order to facilitate the redemption of our guarantee.